



PROCESSING OF PERSONAL INFORMATION IN THE UNITED STATES OF AMERICA

The United States does not have a singular federal law governing the protection of personal information across all states. Instead, data privacy regulations in the U.S. are governed at the state level, with individual states enacting laws that define the rights and obligations of residents and businesses. This state-centric approach results in varying degrees of protection which businesses are required to comply with depending on where their customers reside.

At TestingXperts, we are committed to adhering to the applicable data privacy laws of each state, ensuring that residents' personal data is handled securely and in compliance with their specific legal rights. Key state privacy laws that we comply with include:

- **California Consumer Privacy Act ("CCPA") as amended by the California Privacy Rights Act ("CPRA") (collectively, "CCPA")**
- **Colorado Privacy Act (CPA)**
- **Connecticut Personal Data Privacy and Online Monitoring Act**
- **Oregon Consumer Privacy Act**
- **Texas Data Privacy and Security Act**
- **Utah Consumer Privacy Act**
- **Virginia Consumer Data Protection Act**

Each of these laws grants state residents distinct rights, including the right to access, correct, delete, or restrict the processing of their personal information, as well as the right to opt out of the sale of their personal data. TestingXperts ensures compliance with each of these legal frameworks and provides clear avenues for exercising these rights.

Furthermore, in line with global best practices, TestingXperts implements robust safeguards for cross-border data transfers, ensuring that personal data is protected when transferred across international borders, regardless of the applicable jurisdiction.

For more details on the rights available to residents of specific states and how we process your personal information, please refer to the state-specific sections below.

PROCESSING OF PERSONAL INFORMATION IN CALIFORNIA

This section only applies only if you reside in the State of California (you are a "California Consumer"). Under the California Consumer Privacy Act of 2018 ("CCPA"), as amended by the California Privacy Rights Act of 2020 ("CPRA") (collectively, "CCPA"), California Consumers have specific rights regarding the collection, use, and disclosure of their Personal Information (as such term is defined under the CCPA).

For purposes of this section, "Sell," "Selling," "Sale," or "Sold," means selling, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, Personal Information to another business or a third party for monetary or other valuable consideration.

"Share", "Shared," or "Sharing" means sharing, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, Personal Information to a third party for Cross-context Behavioral Advertising, whether or not for monetary or other valuable consideration.



“Cross-context Behavioral Advertising” means the targeting of advertising to a consumer based on that consumer’s Personal Information obtained from activity across businesses or distinctly-branded websites, applications, or services, other than the business or distinctly-branded website, application, or service with which the consumer intentionally interacts. (In other words, if we send you an ad based solely on your interaction with us or our Site, this is not Cross-context Behavioral Advertising.)

“Sensitive Personal Information” means Personal Information that is not publicly available and reveals one or more of the following:

- A consumer’s Social Security, driver’s license, state identification card, or passport number;
- A consumer’s account log-in, financial account, debit card or credit card number in combination with any required security or access code, password, or credentials allowing access to an account;
- A consumer’s precise geolocation;
- A consumer’s racial or ethnic origin, religious or philosophical beliefs, or union membership;
- The contents of a consumer’s mail, email, and text messages unless we are the intended recipient of the communication;
- A consumer’s genetic or biometric data;
- A consumer’s neural data; or
- Personal Information collected and analyzed concerning a consumer’s health, sex life, or sexual orientation.

“Verifiable Request” means that the identifying information provided by a consumer in connection with a request matches the Personal Information of the consumer already maintained by us. Identifying information you can submit in order to permit TestingXperts to verify your Verifiable Request may include your first and last name, the email address, Company name and phone number that is associated with your account, and a secure confirmation code that we provide to you via email.

Information We Collect

In the past twelve (12) months, TestingXperts has collected the following categories of Personal Information from California Consumers:

- Identifiers (names, personal or business addresses, email addresses, and IP addresses).
- Other information which is not required to use our Site but that you choose to provide to us through an online form.

In the past twelve (12) months, TestingXperts has not collected Sensitive Personal Information from California Consumers.

TestingXperts obtains this Personal Information from the following types of sources:

- Directly from you. For example, from forms you complete or products and services that you purchase.
- Indirectly from you. For example, from information automatically sent by your web browser or from analyzing data about your actions on our website.



Use of Personal Information

TestingXperts may use or disclose the Personal Information we collect for one or more of the following “Business Purpose(s):”

- To fulfill or meet the reason you provided the information;
- To provide our website or online services;
- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations;
- To respond to your requests under CCPA;
- For any other purpose described to you when we collect your Personal Information; and
- For any other acceptable purposes as set forth in the CCPA.

Unless we notify you otherwise, we will not collect additional categories of Personal Information, nor use the Personal Information we collect for any other materially different, unrelated, or incompatible purposes.

Retention of Personal Information

We retain each category of your Personal Information for no longer than is reasonably necessary for one or more Business Purposes, subject to your right to request we delete your Personal Information. Due to the nature of the services, it is not possible to predict the length of time that we intend to retain your Personal Information. Instead, we use the following criteria to determine whether it remains reasonably necessary to retain your Personal Information for one or more disclosed Business Purpose(s):

- Whether or not there is a retention period required by statute or regulations;
- Pendency of any actual or threatened litigation for which we are required to preserve the information;
- Generally accepted best practices in our industry; and/or
- Pendency of applicable statutes of limitations for potential legal claims.

When we determine that it is no longer reasonably necessary to retain your Personal Information for one or more disclosed Business Purpose(s) based on the above criteria, we will delete your Personal Information.

Disclosure of Personal Information

TestingXperts may disclose Personal Information to our “service providers”, to our “contractors”, and to “third parties” (each as defined by the CCPA) for a Business Purpose. When we disclose Personal Information for a Business Purpose, we enter into an agreement with the receiving party that describes the purpose for sharing the Personal Information, and that requires the receiving party to keep that Personal Information confidential. In the case of disclosures to our “service providers,” our “service providers” are obligated not to use the Personal Information for any purpose other than performing the services according to their agreement with us. In the case of our “contractors”, our “contractors” are obligated not to use the Personal Information for any purpose unrelated to the business purpose for which we’ve engaged them.

We may disclose your Personal Information with the following categories of entities: (i) “service providers”, and (ii) “contractors.”

In the past twelve (12) months, TestingXperts has not Sold or Shared any Personal Information about its California Consumers.



Rights and Choices of California Consumers

If you are a California Consumer, you may request information about our collection, use, disclosure and Sale of your Personal Information over the past twelve (12) months, whether or not it was collected electronically. If you submit a Verifiable Request, we will provide you with information regarding:

1. Right of Access and Data Portability:

- i. You have the right to request a copy of the Personal Information we have collected about you. To the extent technically feasible, we will comply with your request and provide and/or transmit your Personal Information in a structured, commonly used, machine-readable format. Additionally, you may request disclosure of information about our collection and use of your personal data over the preceding 12 months, including:
 - (i) Categories and specific pieces of Personal Information collected about you;
 - (ii) Categories of sources from which Personal Information is collected about you;
 - (iii) Business or commercial purposes for collecting, Selling, or Sharing Personal Information;
 - (iv) Categories of third parties to whom Personal Information is disclosed; and
 - (v) Categories of personal data disclosed for a Business Purpose or Sold, and the categories of third parties to whom such Personal Information was Sold or disclosed.
- ii. Note: You may only make an access request for your Personal Information up to two times in any 12-month period.

2. Right to Deletion

- i. You have the right to request the deletion of certain Personal Information that we have collected about you, subject to our right to maintain your personal data for specific purposes permitted under the CCPA. If we are unable to comply with such a request, we will notify you.
- ii. We may deny your deletion request if retaining your Personal Information is necessary for us or our "service providers" or "contractors" to:
 - (i) Complete the transaction for which we collected your Personal Information, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide goods or services that you requested, take actions reasonably anticipated by you within the context of our ongoing business relationship with you, or otherwise perform our contract with you;
 - (ii) Help to ensure security and integrity to the extent the use of your Personal Information is reasonably necessary and proportionate for those purposes;
 - (iii) Debug products to identify and repair errors that impair existing intended functionality;
 - (iv) Exercise free speech, ensure the right of another consumer to exercise that consumer's right of free speech, or exercise another right provided for by law;



- (v) Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 et. seq.);
- (vi) Engage in public or peer-reviewed scientific, historical, or statistical that conforms or adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the ability to complete such research, if you previously provided informed consent;
- (vii) Enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us and compatible with the context in which you provided the information; or
- (viii) Comply with a legal obligation.

3. Right to Correction

You have the right to request correction of inaccuracies in the Personal Information we have collected about you. We will correct any inaccurate Personal Information pursuant to your request to the extent possible using commercially reasonable efforts. We may deny your correction request if the Personal Information is accurate. We may also delete your Personal Information instead of correcting it to the extent such deletion would not negatively impact you. If you choose to exercise a privacy right under the CCPA, you have the right not to receive discriminatory treatment.

4. Right to Limit Use and Disclosure of Sensitive Personal Information

You have the right to instruct us to limit the use or disclosure of your sensitive Personal Information to only what is necessary to perform the services or provide the goods reasonably expected by you, and to perform certain activities permitted by the CCPA. Note: We do not use or disclose sensitive Personal Information for any purposes other than those necessary to provide relevant services or as permitted by the CCPA.

5. Right to Opt Out

If we Sold or Shared your Personal Information, you have the right to request that your Personal Information not be Sold or Shared with third parties. You may submit a Verifiable Request for the information listed above, or exercise any of your rights enumerated under this section, by calling us at [+1 866-888-5353]. You may also submit a Verifiable Request on behalf of your minor child.

After we receive your Verifiable Request, we will provide to you, in writing and free of charge (unless your request is excessive, repetitive, or manifestly unfounded), the requested information for the 12-month period preceding your request (unless you specifically request disclosure beyond such 12-month period, in which case, we will process your request with respect to Personal Information we have collected during the time period you specify, provided that (a) the earliest date that your request may apply to is January 1, 2022, and (b) processing your request does not require disproportionate effort). You can choose to have this information delivered to you by postal mail, or electronically. We will try to respond to your verified request within forty-five (45) days of receipt, but if we require more time (up to another forty-five (45) days) we will inform you of the reason and extension period in writing. Please note that we are not required to comply with your request for information more than twice in any 12-month period. If applicable, our response will explain the reasons why we cannot comply with your request.

TestingXperts does not and will not, without first obtaining your consent, Sell or Share Personal Information.



Should you choose to exercise any of the rights enumerated under this section, we will not:

- Deny you goods or services;
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties;
- Provide you a different level or quality of goods or services; or
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

However, please be aware that it may be a functional necessity for our Site to have Personal Information about you in order to operate, and we may not be able to provide some or all of our Site to you if you direct us to delete your Personal Information.

CROSS-BORDER DATA TRANSFER

We may transfer your Personal Information across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your Personal Information.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

PROCESSING OF PERSONAL INFORMATION IN COLORADO

Under the Colorado Privacy Act (CPA) effective July 1, 2023, Colorado residents have specific rights concerning TestingXperts' handling of their personal data:

YOUR RIGHTS AS A COLORADO RESIDENT

1. Right of access

You can confirm if TestingXperts is processing your personal data and request access to it.

2. Right of data portability

You can request a copy of your personal data held by TestingXperts.

3. Right to correction

You can request that TestingXperts correct any inaccuracies in your personal data.

4. Right to deletion

You can request that TestingXperts delete certain personal data collected about you. However, there are specific legal purposes under which we may retain your data. If we cannot fulfill your request, we will notify you.



5. Right to opt out

You can request that your personal data not be sold to third parties or used for targeted advertising or profiling that significantly affects you legally or otherwise.

CROSS-BORDER DATA TRANSFER

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure your data's security by implementing robust safeguards, such as standard contractual clauses and binding corporate rules. Before any transfer, we conduct thorough assessments to ensure that the receiving entities provide adequate protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

PROCESSING OF PERSONAL INFORMATION IN CONNECTICUT

Under the Connecticut Personal Data Privacy and Online Monitoring Act effective July 1, 2023, Connecticut residents enjoy specific rights concerning how TestingXperts manages their personal data:

YOUR RIGHTS AS A CONNECTICUT RESIDENT

1. Right of access

You can verify if TestingXperts processes your personal data and access it.

2. Right of data portability

You can request a copy of your personal data from us.

3. Right to correction

You can ask us to correct any inaccuracies in the personal data we have collected about you.

4. Right to deletion

You can request that we delete certain personal data we have collected about you. However, we may retain your data for specific purposes allowed by state law. If we cannot fulfill your request, we will notify you.

5. Right to opt out

You can request that we do not sell your personal data to third parties or use it for targeted advertising or profiling that significantly impacts you legally or similarly.

6. Appeal

If TestingXperts denies any of these rights, you have the right to appeal.

CROSS-BORDER DATA TRANSFER

We may transfer your personal data across borders in compliance with applicable laws and regulations. To protect your data, we implement strong safeguards like standard contractual clauses, binding



corporate rules, and other lawful mechanisms ensuring the same level of protection required under applicable laws. Before transferring your data, we conduct thorough assessments to ensure adequate protection by the receiving entities.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

PROCESSING OF PERSONAL INFORMATION IN OREGON

Effective July 1, 2024, under the Oregon Consumer Privacy Act, residents of Oregon have specific rights regarding how TestingXperts collects, uses, and discloses their personal data. Here are your rights:

RIGHTS

1. Right of access

You have the right to confirm whether TestingXperts is processing or has processed your personal data. Additionally, you may have the right to request that we disclose the categories of personal data that we are processing or have processed.

2. Right of data portability

You have the right to request that we provide you with a copy of your personal data.

3. Right to correction

You have the right to request that we correct inaccuracies in the personal data we have collected about you.

4. Right to deletion

You have the right to request that we delete certain personal data that we have collected about you. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.

5. Right to opt out

You have the right to request that your personal data not be sold to third parties or used for targeted advertising or profiling in furtherance of decisions that produce legal or similarly significant effects concerning you.

6. Appeal

You have the right to appeal TestingXperts' denial of any of the above-listed rights.

CROSS-BORDER DATA TRANSFER

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure your data's security by implementing robust safeguards, such as standard contractual clauses, binding corporate rules, and other lawful mechanisms that provide the same level of data protection required under applicable jurisdictional laws. Before transferring your data, we



conduct thorough assessments to ensure that the receiving entities offer adequate protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

PROCESSING OF PERSONAL INFORMATION IN TEXAS

Under the Texas Data Privacy and Security Act (effective July 1, 2024), Texas residents have the following rights around TestingXperts' collection, use, and disclosure of their personal data. Here are your rights:

YOUR RIGHTS AS A TEXAS RESIDENT

1. Right of access

You have the right to confirm whether TestingXperts is processing your personal data and to access your personal data.

2. Right to correction

You have the right to request that we correct inaccuracies in the personal data we have collected about you.

3. Right of data portability

You have the right to request that we provide you with a copy of the personal data that you previously provided to TestingXperts.

4. Right to deletion

You have the right to request that we delete certain personal data that we have collected about you. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.

5. Right to opt out

You may have the right to request that your personal data not be sold to third parties or used for targeted advertising or profiling in furtherance of solely automated decisions that produce legal or similarly significant effects concerning you.

6. Appeal

You have the right to appeal TestingXperts' denial of any of the above-listed rights.

CROSS-BORDER DATA TRANSFER

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required



under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

PROCESSING OF PERSONAL INFORMATION IN UTAH

Under the Utah Consumer Privacy Act (effective December 31, 2023), Utah residents have the following rights around TestingXperts' collection, use and disclosure of their personal data. Here are your rights:

YOUR RIGHTS AS A UTAH RESIDENT

1. Right of access

You may have the right to confirm whether TestingXperts is processing your personal data and to access your personal data.

2. Right of data portability

You may have the right to request that we provide you with a copy of the personal data that you previously provided to TestingXperts.

3. Right to deletion

You may have the right to request that we delete your personal data that you provided to TestingXperts. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.

4. Right to opt out

You may have the right to request that your personal data not be sold to third parties or used for targeted advertising. Additionally, you may have the right to request that TestingXperts not process your sensitive personal data.

CROSS-BORDER DATA TRANSFER

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your personal data.



For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

PROCESSING OF PERSONAL INFORMATION IN VIRGINIA

Under the Virginia Consumer Data Protection Act (effective January 1, 2023), Virginia residents have the following rights around TestingXperts' collection, use, and disclosure of their personal data. Here are your rights:

YOUR RIGHTS AS A VIRGINIA RESIDENT

1. Right of access

You may have the right to confirm whether TestingXperts is processing your personal data and to access your personal data.

2. Right of data portability

You may have the right to request that we provide you a copy of the personal data that you previously provided to TestingXperts.

3. Right to correction

You may have the right to request that we correct inaccuracies in the personal data we have collected about you.

4. Right to deletion

You may have the right to request that we delete certain personal data that we have collected about you. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.

5. Right to opt out

You may have the right to request that your personal data not be sold to third parties or used for targeted advertising or profiling in furtherance of decisions that produce legal or similarly significant effects concerning you.

6. Appeal

You may have the right to appeal TestingXperts' denial of any of the above-listed rights. You may do so by following the procedures set forth in the "Exercising your rights in relation to personal data" section above or by responding to the message in which TestingXperts has communicated its denial and indicating you would like to appeal that denial.

CROSS-BORDER DATA TRANSFER

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required



under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.